

TDC SERVICES

CAPABILITY SNAPSHOT

Practical solutions. Measurable results. Trusted consultancy.

Helping organisations simplify complexity through systems implementation, project delivery and operational transformation.

ABOUT TDC SERVICES

TDC Services is a founder-led consultancy specialising in systems implementation, project delivery and operational transformation.

We help organisations improve operational performance, implement technology with confidence and manage change across people, processes and systems. Our approach combines practical operational experience with hands-on delivery leadership, focused on sustainable adoption and measurable outcomes.

TONY DUREY

Founder & Principal Consultant

More than 35 years of senior leadership and transformation experience across Australia, the United States and Canada.

Experience spans enterprise systems, business transformation, operational improvement, reporting and analytics, and project recovery.

WHAT WE DO

SYSTEMS IMPLEMENTATION & ADVISORY

Software selection, implementation, adoption and optimisation.

OPERATIONAL TRANSFORMATION

Improved processes, workflows and operating models.

PROJECT DELIVERY & GOVERNANCE

Structured leadership, stakeholder engagement and delivery assurance.

REPORTING & INSIGHTS

Dashboards, reporting frameworks and management information.

WHY TDC SERVICES

DELIVERY FOCUSED

Implementation, adoption and measurable outcomes.

REAL-WORLD EXPERIENCE

Operational leadership and complex multi-site delivery.

INDEPENDENT PERSPECTIVE

Practical advice that keeps client outcomes front and centre.

TRUSTED RELATIONSHIPS

Working across executives, operations, vendors and project teams.

SELECTED EXPERIENCE

1

MICROSOFT DYNAMICS 365 FINANCE & OPERATIONS

Led a multi-country implementation across Australia, Canada and the United States, covering five business entities and three legacy systems.

2

FLEET COST & CARE GLOBAL TRANSFORMATION

Managed rollout across approximately 60 branches and around 2,000 employees, including change management, reporting, operational adoption and training.

3

NATIONAL ERP RECOVERY PROGRAM

Engaged to recover a troubled national ERP implementation and restore delivery confidence across a multi-site operation.

TECHNOLOGY & DELIVERY PARTNERSHIPS

Selected partnerships extend our ability to support operational improvement and technology adoption. Each platform can be deployed independently, with the TDC Services role tailored to the engagement.

INDEPENDENT ADVICE FIRST

TDC Services maintains relationships with selected technology providers; however, our advice remains independent and focused on achieving the best outcome for each client.

We recommend solutions based on business requirements, operational needs, budget, strategic objectives and long-term value rather than any single software platform. Where a partner solution is not the best fit, we support clients in evaluating alternative options and selecting the platform that best meets their requirements.

FLEET COST & CARE (FCC)

STRATEGIC PARTNER - OCEANIA

Purpose-built fleet management software for crane, rigging and heavy equipment operators.

TDC Services role: Sales engagement, implementation, training, customer success and ongoing support.

SITE APP PRO (SAP)

IMPLEMENTATION & ADVISORY PARTNER

Digital field operations software supporting inspections, safety processes, forms and workforce communication.

TDC Services role: Implementation planning, operational alignment, change management and user adoption.

HEVI

REFERRAL & ADVISORY PARTNER

AI-powered contract administration software providing rapid visibility of contractual obligations, risks and compliance requirements.

TDC Services role: Referral and advisory support for organisations exploring contract administration and governance improvement.

START A CONVERSATION

Whether you are planning a systems implementation, operational improvement initiative, software evaluation or simply need an experienced sounding board, we would welcome the opportunity to talk.

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Founder & Principal Consultant

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